MICROACE SOFTWARE CONSULTANCY

➢ **H-RETAIL POS Software**

Designed for retailers of all sizes
from small companies to large enterprises

H-RETAIL POS is a feature rich, quick-to-learn and extremely resilient Point of Sale (POS) system. Serve your customers faster and better, perform store operations on mobile devices and manage your stores more effectively

❯ GET H-RETAIL TODAY, AND

Make your staff mobile in-store with mPOS and inventory on mobile devices

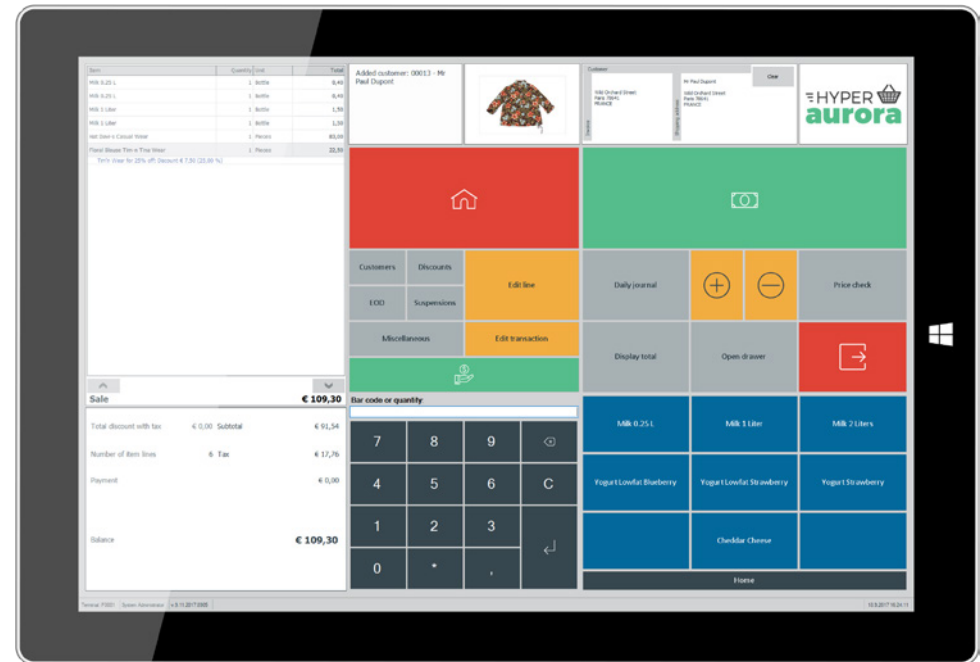**Reduce capital binding in inventory through effective stock management**

Gain a real-time overview of your business

Customize your reports

Run an international business: *H-RETAIL* is available in multiple languages

Point of Sale

A Point of Sales and of services
Speed up your check-out procedures and enhance your customer service with a feature-rich Point of Sale that is known for its ease of use. You can also customize the POS layout to fit your needs.

General sales operations

Search and select an item by name, barcode or image. Then complete the transaction, or suspend it and recall it for later processing.

POS buttons and menus

Each button on the POS can be connected to a standard *H-RETAIL* operation, or customized to your needs. Change color and style to fit your brand. The POS also supports categories: click, for example, on "dairy" to open a grid of dairy items like milk, butter, cheese, etc. Click on a button and switch between various POS layouts to perform different tasks.

Inventory and price lookup

Look up an item's availability and/or price in all available stores in - *H-RETAIL* or in the connected ERP solution.

Serial number support

When selling an item, you can assign a mandatory serial number, so in the event of a return the stock item can be easily traced.

Discount management

Discounts can be triggered automatically or manually, and applied to a single item or to the total sale. Clear discounts with the click of a button.

Gift cards and credit memos

Issue credit memos and gift cards at the POS. The system broadcasts the information centrally to all other connected POS devices.

Barcode scanning

Configure barcodes to scan and identify items and customer details, or to trigger a gift card or even a credit memo.
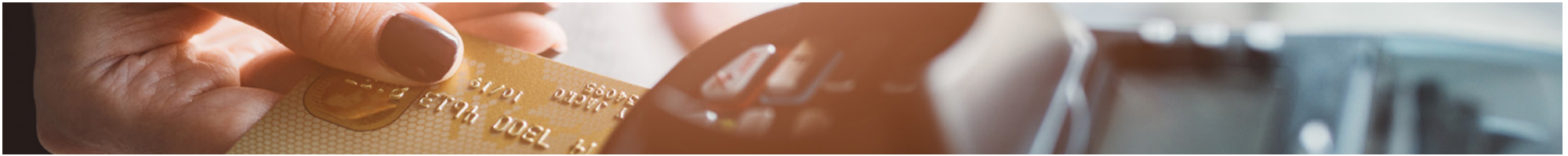
Multiple payment methods

Accept payments in cash, with credit or debit card (where the EFT integration is available), gift cards, loyalty points, corporate cards, credit memos, customer accounts and checks *AND* split a payment into partial payment methods (for example part in cash, part by gift card).

Customer quotes and orders

Accept customer orders via phone call, walk-ins or through your e-commerce solution.Each order passes through the following process: the item is ordered (if needed); a packing receipt is printed; the item is picked, and ready for collection or delivery. In *H-RETAIL*,Customer Quotes can be easily converted into Customer Orders.

Receipts and emails

Create custom receipt layouts with data and images in the receipt designer. Print receipts alongside a purchase invoice, or automatically email them to the customer.

Loyalty card management

Cashiers can issue loyalty cards, assign a transaction to a customer's loyalty card and use loyalty points as a form of payment for transactions.

Customer accounts

Add new customers and assign transactions to them. View the customer's balance, previous sales ledger as well as loyalty point status, if there is a loyalty card associated with the customer.

Parked inventory

Mark items returned by customers as parked items. You can then accept them, or reject them from the inventory at a later stage.

Cash management

Manage float entries, safe drops, bank drops, tender removal in defined currencies and denominations.

Offline and online mode

Run your business as usual even during network outages. Even if the connection to the main database breaks, a copy of the transactions will be stored offline, and the database will correct itself once the POS devices are back online.

Support for multiple accounts

Set up multiple accounts, such as expenses and income accounts, in the back office and keep track of all transactions.

Access and security

In H-RETAIL you can easily limit the access to certain POS operations based on roles. Login onto the POS can then occur through password or fast token authentication.

Business procedures

Keep your business under control. Enter the start amount at the beginning of the day. When needed, print an X report for an overview of all financial transactions, or finalize your transaction period with a Z report. Finally, produce a tender declaration to ensure that cash and other tender types tally up.

Customized operations

Add any number of customized operations to the POS. For example, a pharmacy could link a customized operation to a medical prescription web service.

Centralized control

Get your business processes under control

HISAB gives you all the tools you need to run your retail business centrally. Manage your staff and keep track of your whole operation from head office.

Centralized management

Manage all configurations centrally, and change the POS layout from the back office. Edit the form layouts, button menus, touch button layouts, image banks and styles: the system will automatically replicate the final layout to all POS terminals.

User permissions

Assign roles with specific permissions to users to ensure that only authorized personnel can perform specific operations. In the system you can also manage an audit trail of operations performed by any user.

Business insights

Optimize your business strategy

H-RETAIL features rich reports that will help you visualize and understand your business's key facts, and take informed decisions regarding your company's future. You can easily add customized reports to the system.

Reporting

The reports in H-RETAIL are designed using VERY ADVANCE REPORT BUILDER. A set of standard reports is included, but you can also create your own reports if needed. Back-office administrators can review sales receipts, suspended transactions, tender declarations, review unposted statements and convert them into posted statements.

Requirements

POS and Site Manager

Hardware

> RAM: 4 GB

> Processor: 2 GHz or faster

> Hard disk: 7 GB of free space

Software

> Windows 7 SP1, 8, 8.1 and 10

> .Net framework 4.6.1

> POS database: SQL Server Express or SQL Server

Omni server for mobile devices

Hardware

> 80 GB disk space, depends on database size

> 4 GB RAM

Software

> Windows 7/8 Professional, Windows server 2008/2012.

> IIS 7 and above

> SQL Server 2008/2012/2014

Mobile operating systems

> Apple iOS 7 and above

> Android 4.3 and above